

EDDM Disclaimer for Delivery Service within North and South Carolina

NFocus Prints offers a convenient way to have Custom Designed Marketing Material reach mass audiences. NFocus Prints uses the EDDM Service provided by the USPS. This service is not limited to NFocus Prints or customers of NFocus Prints. It is a retail service provided strictly by the USPS. NFocus Prints makes it convenient to provide the steps necessary for its customers to use this service in conjunction with Design and Printed Material. Currently NFocus Prints provides the research of Postal Carrier Routes Costs, the number of addresses in each route, and the postal charge for each piece mailed. All of this information is provided by USPS. None of this information is property of NFocus Prints.

Postage Rates, Zones and Routes and other information pertinent to the EDDM Material is set by USPS and NFocus Prints does not profit from those fees. Upon your Invoice you will see charges strictly provided by USPS such as Postal Charge for Route Zone.

Marketing Material Design and Print costs are strictly controlled, set and managed by NFocus Prints. There is also a service fee provided by NFocus Prints to utilize the convenience of EDDM. NFocus Prints has the right to charge this fee as a convenience to its customers.

Delivery of Material

In regards to delivery, NFocus Prints will schedule a date with the customer within a reasonable timeframe. However NFocus Prints cannot be held liable for an actual date of when the Mailers are going to be mailed. NFocus Prints has no control of when the USPS decides to have the carrier place the material on a specific day. Generally in most cases NFocus Prints will have the material to the Post Office the Previous Day of the day the customer would want the material placed in the mail. Depending on the amount of material to deliver the USPS may choose to split the amount over a certain amount of days. Once again NFocus Prints has no control over the delivery. NFocus Prints customers will receive an official copy of the order placed for them with the USPS. The receipt will have the Date/Time of when material was delivered, the signature of the representative from USPS and NFocus Prints, and official EDDM Order Number. Officially at this point the material is in the possession of the USPS and NFocus Prints bears no responsibility after that point. Leftover Mail Pieces will be sent directly to the customer to use at a later date. The Routes will not accept any pieces more than what the pricing is based on.

Fees

NFocus Prints will require a deposit of the cost of service prior to starting the order. We will not include the Postage Charge as part of any deposit. The deposit is non-refundable once the order has started. The customer will be required to approve design once design is complete. Once approved then the remaining balance is due.

On each customer invoice the Postage is a separate line item that is required at the time the remaining amount of the order is required. Printing of Material will not commence until the entire balance of the order is paid. No refunds will be issued once Mailers are delivered to Post Office and they have changed ownership.

NFocus Prints

www.nfocusprints.com